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Introduction

Pinnacle Quality PTY Ltd is a bespoke consulting company that specialises in helping companies meet high end sustainability standards and regulatory requirements. Pinnacle Quality is also a representative for a [UK based certification agency](#) and on behalf of that company organises audit programmes for certain certification standards.

Pinnacle Quality currently operates through contractors only and has no full time employees apart from the Director who is also the Principal consultant.

Our core principles

Pinnacle Quality works in the area of sustainability since we believe that the future of the planet and its inhabitants depends on a balance between social, environmental and economic interests. We believe that by working with any company who aspire to achieve sustainability we are actively being part of the solution not part of the problem.

Employees and contractors

Work is conducted on the basis of freely agreed and documented terms of employment.

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All workers/contractors are treated equally and with respect and dignity.

Work is conducted on a voluntary basis

All workers are of an appropriate age

All workers are able to report concerns and are protected from retaliation for doing so

All workers are paid fair wages

Working hours for all workers are reasonable

All workers are free to exercise their right to form and/or join trade unions or to refrain from doing so and to bargain collectively

All workers have access to fair procedures and remedies

Standard of Conduct

We conduct our operations with honesty, integrity and openness, and with respect for the human rights and interests of our contractors and clients. We shall similarly respect the legitimate interests of those with whom we have relationships.

Products and services are delivered according to agreed specifications.

Obeying the Law

Pinnacle Quality will comply with the laws and regulations of Australia and of all the countries in which we operate.

Shareholders

Pinnacle Quality will conduct its operations in accordance with internationally accepted principles of good corporate governance and this will be made completely transparent to all shareholders.

The Environment

A key goal of Pinnacle Quality is to have a positive impact on the environment. We do this by helping clients to make continuous improvements in the management of their environmental impact and to the longer-term goal of developing a sustainable business. At all times our business is conducted in a manner which embraces sustainability and reduces environmental impact

Competition

Pinnacle Quality supports the development of appropriate competition laws. Pinnacle Quality conducts their operations in accordance with the principles of fair competition and all applicable regulations.

Business Integrity

Pinnacle Quality does not give or receive, whether directly or indirectly, bribes or other improper advantages for business or financial gain. Pinnacle Quality will not give or receive any gift or payment which is, or may be construed as being, a bribe. Any demand for, or offer of, a bribe will be rejected immediately.

No undisclosed or unrecorded account, fund or asset will be established or maintained.

Conflicts of Interests

Pinnacle Quality and its contractors avoid personal activities and financial interests which could conflict with their responsibilities to the company. Contractors must not seek gain for themselves or others through misuse of their positions.

Compliance – Monitoring – Reporting

Compliance with these principles is an essential element in our business success. The Directors is responsible for ensuring these principles are implemented.

Kevin OGrady

Director Pinnacle Quality Pty Ltd

ABN Number 72158866221

